

# Searching for the right solution for live remote support?

We have compiled a checklist with the 10 most important criteria. Now its your turn to compare our solution with that of others.



## Our live remote service solution:

- Easy to understand and easy to use.
- Best in class spatial annotations that stay where they are using latest augmented reality technology.
- Swift and effortless onboarding of new technicians and experts without additional licenses.
- All available service personnel visible at one glance.
- Not bound to stationary computers. Support from mobile to mobile on the road.
- A support case can be initiated both from technicians and from your service personnel.
- Pictures can be triggered from the technician and the service personnel for personal or process-oriented documentation.
- Documentation of missed calls.
- Pay-as-you-go
- Customization is possible on a project basis.

## Competitor: \_\_\_\_\_

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If you want to learn more, please contact us, visit our showroom in Rheda-Wiedenbrück or post us a message.

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